

Developing Hospitality and Business Leaders

As a Business Leader you know how important it is to master the latest knowledge and expertise. Traditional week-long executive programmes, however might not fit your schedule; and online training programmes can lack the richness of live interaction with facilitators and other participants.

A UNIQUE LEARNING APPROACH



To meet your demanding schedule and individual education requirements, we invite you to participate in a one-day or two-day seminars with a flexible, and integrated approach. We build Executive Development Programmes for our participants and include all realities and scenarios. We connect top-floor strategy with shop-floor operations & implementation. Quality is not to pretend to know and do everything; it is to identify the most appropriate resources (internal or external) and combine these forces for maximum impact.

We have strong linkages with Ecole hôtelière de Lausanne (EHL), Swiss Hotel Association and EHL's alumni network of 25'000 alumni located in 120 countries over all 5 continents.

EHL, RENOWNED AS THE BEST HOTEL MANAGEMENT SCHOOL IN THE WORLD



LAUSANNE HOSPITALITY EDUCATION CERTIFICATE



Mr. Anuj Bidani
Director of Sales & Marketing
The Claridges Hotel, New Delhi



Participants in New Delhi
from Leela, Starwood, Oberoi,
Claridges, Ecole hôtelière Lavasa
& Egon Zehnder Information and
Research Services Pvt Ltd.



Maj. Shamsher Pannu
Regional Senior Manager
Starwood Hotels & Resorts Pvt.
Ltd.

2017 EXECUTIVE DEVELOPMENT PROGRAMMES

DELIVERING OUTSTANDING CUSTOMER SERVICE - BENGALURU

22 and 23 March

MANAGING CONFLICTS TO IMPROVE BUSINESS OUTCOMES - NEW DELHI

21 April

LEADERSHIP EFFECTIVENESS IN AN EVOLVING WORKPLACE - MUMBAI

16 and 17 May

EFFECTIVE DELEGATION - A CORE COMPETENCY - NEW DELHI

13 and 14 June

DELIVERING OUTSTANDING CUSTOMER SERVICE- MUMBAI

13 and 14 July

BUILDING AND IMPROVING EMPLOYEE ENGAGEMENT- BENGALURU

08 and 09 August

THE PERFORMANCE MANAGEMENT CYCLE FOR PEOPLE LEADERS - NEW DELHI

07 and 08 September

DEVELOPING A COMPETITIVE EDGE - A PERSONAL EFFECTIVENESS PROGRAMME - BENGALURU

12 and 13 September

STANDOUT COMMUNICATION SKILLS - MUMBAI

11 and 12 October

How to Attend

Candidate selection

Our programmes are from mid to senior positions. All applications will be screened and participants selected for their complementary backgrounds.

Fees*

	Fees
1 Day seminar	INR 12,000
2-Days seminar	INR 22,000

Fees includes:

- Tuition and course material
- LHE Certificate
- Lunch and coffee breaks
- 15% Taxes will be charged extra

Contact and Apply

If you wish please feel free to contact us for a personal advice on which seminar would best fit your profile and career development plan.

Email: lhcindia@ehl.ch

Tel.: +91-124-668 7800

For full seminar & programme descriptions and to apply please visit:

lhconsulting.com

ABOUT LAUSANNE HOSPITALITY CONSULTING (LHC)



Lausanne Hospitality Consulting (LHC) is a Swiss knowledge development and management advisory company of Ecole hôtelière de Lausanne and the Swiss Hotel Association (hotelleriesuisse). As part of its quality commitment, LHC provides its clients with applicable and innovative business solutions. lhcc@ehl.ch

ABOUT ECOLE HÔTELIÈRE DE LAUSANNE (EHL)



Rooted in the Swiss sense of hospitality, Ecole hôtelière de Lausanne (EHL) has, since 1893, been a pioneer in education that has inspired the world of hospitality and created a unique professional community of 25,000 global industry executives who share the same values based on EHL's distinctive heritage.

As the world's premier reference in hospitality management, EHL offers university level studies to talented and ambitious students who are aiming for top careers in the international hospitality industry.

Details & Application:

lhcconsulting.com

Advisory Services

People & Management Support

Executive Education

Learning Centres Development

Certification of Schools, Services & Individuals